Name\*

Address\*

Name of the

Account/s\*

Guaranty Trust Bank (UK) Limited 10 Great Castle Street,

London W1W 8LP

United Kingdom Dear Sirs,

**RE: TELEPHONE, EMAIL AND FACSIMILE INSTRUCTIONS**

In consideration of the Bank's accepting or acting upon my/our telephone, and/or any letter received by facsimile transmission (fax) or email or as an attachment to an e-mail from me/us, (collectively called instructions) addressed to or otherwise communicated to any of the Bank's employees, I/we hereby confirm to you that:

1. You have made clear to me/us and I/we am/are fully aware of the risks of omissions, errors, mis-statements, non receipts, fraud and/or authorised interventions by third parties which are inherent in the above procedure.
2. I/We have no objection to your recording such instructions and agree that the same may be used in evidence where relevant.
3. Further, I/We hereby agree with you as follows:
	1. I/We agree that the Bank may seek confirmation of any such instructions prior to acting upon them. Such confirmation may be obtained by telephoning any of the authorised signatories to the account.
4. If the Bank has tried but has failed to make contact with a signatory named above for any reason or has not been supplied with the confirmation of identity of any signatory to such instructions which it has requested; it may in its absolute discretion refuse to act upon the instruction concerned.
5. The signatories named above shall comply with any proper requests for information made by the Bank for the authentication of the instruction in question.
6. I/We shall make prudent use of the above arrangements for me/us to

issue such instructions and shall inform you as soon as practicable upon our becoming aware of any circumstances or event likely to render the

continued use of the said arrangements unsafe.

1. Finally, I/we fully accept that you may refuse to act upon any particular instruction and indeed that you may terminate the above arrangements whenever you deem fit without prior notice to me/us. I/We confirm that we shall not hold you liable in any way whatsoever for any loss or damage, direct or indirect, howsoever arising from your refusal to act upon any

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particular instruction.

1. This agreement shall be governed by English law and shall be additional to any other indemnity which you now or hereafter may hold.

Signed this\* day of 20

By me/us

Authorised Signatory ...................................................................................

Authorised Signatory ...................................................................................

**Please sign in line with the account mandate** (All signatures required for Joint Account Holders)

* Please complete as indicated

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